

# Optimum Failed to install .Net Framework due to blocking

[Version 1.0]

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**QNE**  
**SOFTWARE**

## QNE TIPS

Product : QNE Optimum


Version: 1.00

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REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Create	Jason	15/05/2019	

Amendment Record

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## SCENARIO



Install .Net Framework 4.7.2

Blocking Issues: Setup cannot continue because a dependent update needs to be installed before you can install this product on Windows 7, Windows Server 2008 R2, Windows 8 or Windows Server 2012.

## SOLUTION 1

1. Navigate to Windows button and Open Control Panel.
2. If using Small icons view, click on the Windows Update option.  
If using the Category view, click on the System and Security option, then click on the Windows Update option.
3. Windows Update will check for any available updates for your computer.  
If any updates are found, you should be able to view the available updates.  
It is highly recommended that you first install all important updates and service packs that are available.  
In some cases, you may only be able to do a few important updates or service pack updates each time, if some updates are dependent on other updates being installed first.
4. If still shown installation been blocked after completed all available Windows Update then proceed to Solution 2.



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### **SOLUTION 2**

1. Open and navigate to below link:  
<https://www.catalog.update.microsoft.com/Search.aspx?q=4019990>
2. Download the Windows Update Standalone package according to your Windows version
3. Proceed to install the downloaded Windows Update Standalone package
4. Restart Computer and proceed .Net Framework installation.