What to do if Trial Balance is not tally?

1. Ensure ACCUMULATED PROFIT & LOSS exist in EQUITY
   (General Ledger > Chart of Account)

1.1 Ensure ACCUMULATED PROFIT & LOSS has set
    Special Account Type = Accumulated Profit & Loss Account

2. Ensure GL Account Opening Balance is tally
   2.1. General Ledger > Opening Balance
   2.2. Select Projects = ALL and Cost Centre = ALL
   2.3. Ensure DIFF = 0.00 (Total Debit equal to Total Credit)

Opening Balance

Filters

| Projects | --ALL-- |
| Cost Centre | --ALL-- |

** P&L Account in Opening Balance is READ ONLY. If the Cut Off Date is same as Financial Start Date.

Enter text to search... | Find | Clear

Description	Account Code	Local Debit	Local Credit
SALES	INC		
SALES ADJUSTMENT	INA		
LESS: COST OF SALES	COG	600.00	600.00
ADD: OTHER INCOME	OTI		
LESS: EXPENSES	EXP		
LESS: TAXATION	TAX		
ADD: EXTRA ORDINARY INCOME	EOI		
ADD: EXTRA ORDINARY EXPENSES	EOE		
APPROPRIATION ACCOUNT	APP		
FIXED ASSETS	BFA	46,600.00	4,660.00
INTANGIBLE ASSETS	BIA	20,000.00	
CURRENT ASSETS	BCA	409,074.00	
CURRENT LIABILITIES	BCL		166,400.20
LONG TERM ASSETS	BLA		
	DIFF: 0.00	476,274.00	476,274.00

3. If above 2 steps (1 & 2) also tally mean maybe is current transactions not tally.
   3.1. Kindly refer to Knowledge Base Article ID: 72657 How to filter all non - tally transactions
       http://support.qne.com.my/article/3203/72657/how-to-filter-all-non-tally-transactions
4. If above 2 steps (1 & 2) also tally mean maybe is Debtor / Creditor figure grouped to wrong Control Account
   4.1. Kindly refer to Knowledge Base Article ID: 95577 (Optimum) Filter AR AP posted to wrong Control Account
       http://support.qne.com.my/article/3203/95577/optimum-filter-ar-ap-posted-to-wrong-control-account

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