

When server Pc  
login QNE and  
system show “The  
connection to  
database failed.  
Please contact your  
system  
administrator.”

[Version 1]

Hazel

[31-07-2017]





**QNE**  
SOFTWARE

## QNE TIPS

Product : QNE Optimum

Version: 1.00

Doc No : 1

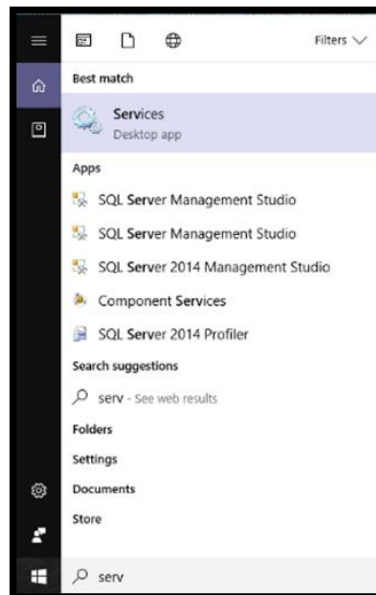
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### SCENARIO



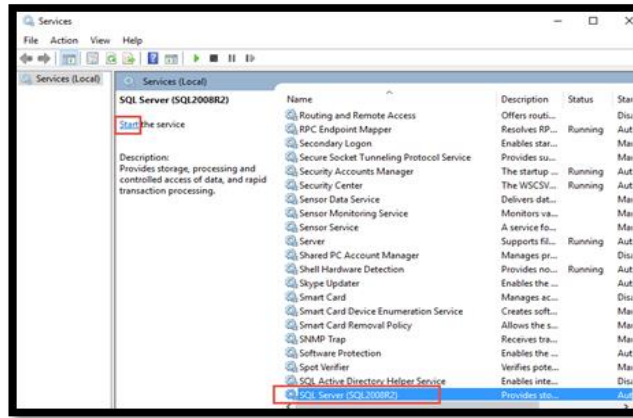
### SOLUTION

1. Start > Services

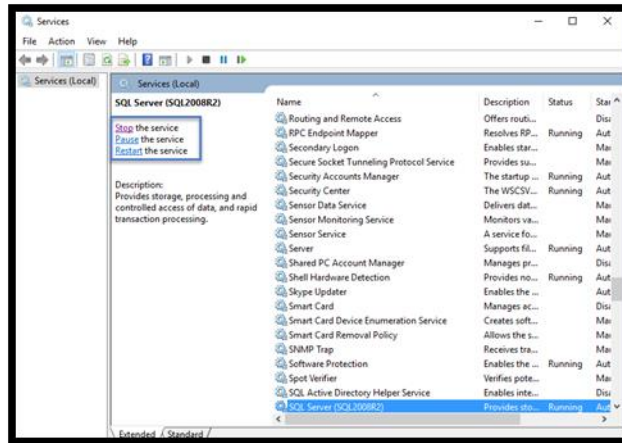




2. Search for SQL Server



\*Start the service



3. Try Login again

If Still not able to login

The database may corrupt so you're not able to login. (Please call (603) 8943 3080 ask for assist on this)

How to repair database refer to:

<http://support.qne.com.my/article/3203/63370/how-to-repair-suspect-database-optimum>