When server Pc
login QNE and
system show "The
connection to
database failed.
Please contact your
system
administrator."

[Version 1]

Hazel [31-07-2017]



# **QNE TIPS**

Product: QNE Optimum Version: 1.00

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REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	KB created.	Hazel	31-07-2017	Weina

**Amendment Record** 



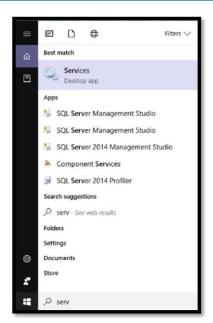
QNE TIPS			
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# **SCENARIO**



# SOLUTION

1. Start > Services

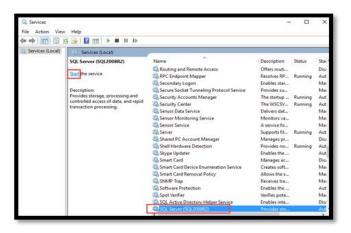




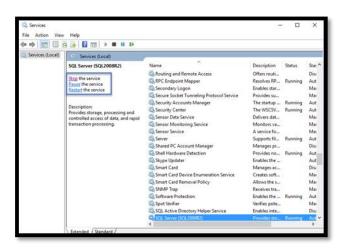
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ptimum	Version: 1.00

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### 2. Search for SQL Server



\*Start the service



### 3. Try Login again

### If Still not able to login

The database may corrupt so you're not able to login. (Please call (603) 8943 3080 ask for assist on this)

How to repair database refer to:

http://support.qne.com.my/article/3203/63370/how-to-repair-suspect-database-optimum