[Delphi] Error 1001. The specified service has been marked for deletion

[Version 1]



QNE TIPS

Product: QNE Optimum Version: 1.00

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REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Hazel	27-3-2018	Weina

Amendment Record



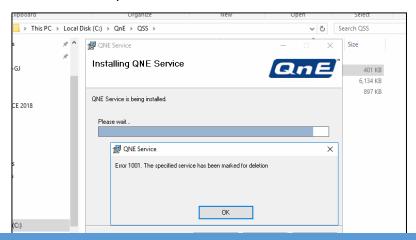
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SCENARIO

[Delphi] When user try to access QnE Delphi, it prompt QnE service not found so user try to reinstall it but failed.

Message as below:

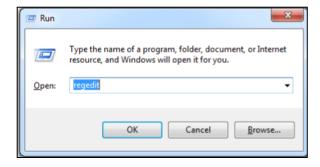
'Error 1001. The specified service has been marked for deletion'



SOLUTION

We can't reinstall because QnE Service was listed as installed and we can't uninstall it since there no installed program to uninstall so we have to remove QnE in the list of Installed programs at the Registry(regedit).

1. Run regedit in cmd



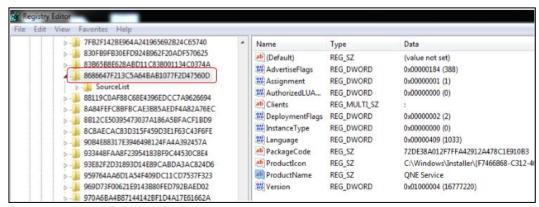
2. Under Registry, look for QnE Service in the following path:



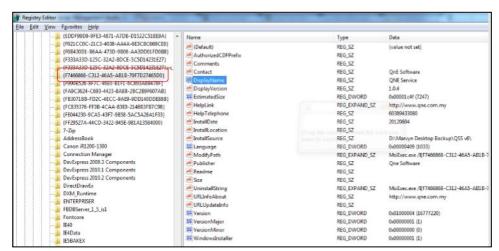
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Delete the highlighted item below:

- a. HKEY_CLASSES_ROOT\Installer\Products
- b. HKEY LOCAL MACHINE\Software\Classes\Installer\Products



d. HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\uninstall



3. Now can reinstall QnE Service (QSS) 😺