

**[Delphi] Error 1001.  
The specified service  
has been marked for  
deletion**

[Version 1]

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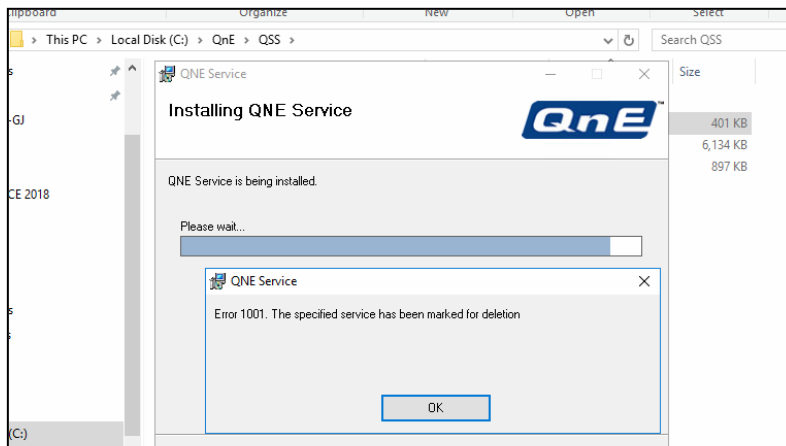


## SCENARIO

[Delphi] When user try to access QnE Delphi, it prompt QnE service not found so user try to reinstall it but failed.

Message as below:

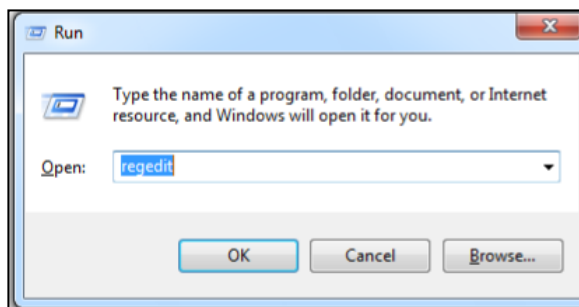
‘Error 1001. The specified service has been marked for deletion’



## SOLUTION

We can't reinstall because QnE Service was listed as installed and we can't uninstall it since there no installed program to uninstall so we have to remove QnE in the list of Installed programs at the Registry(regedit).

1. Run regedit in cmd

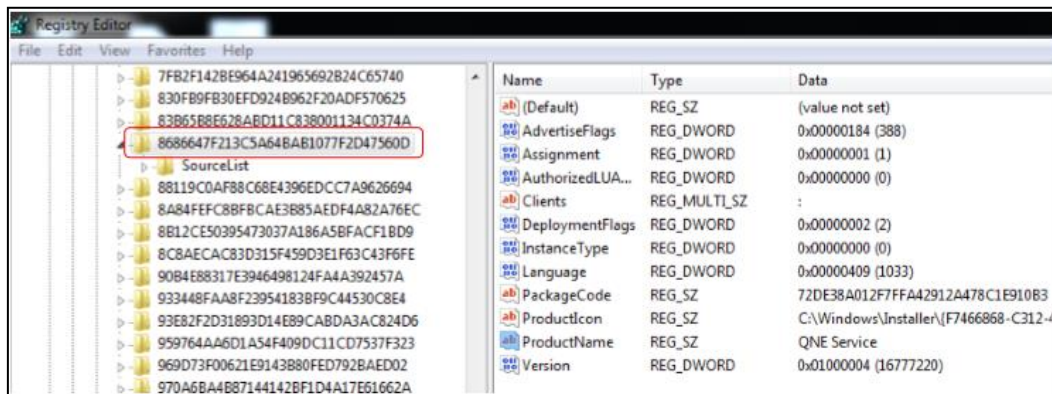


2. Under Registry, look for QnE Service in the following path:

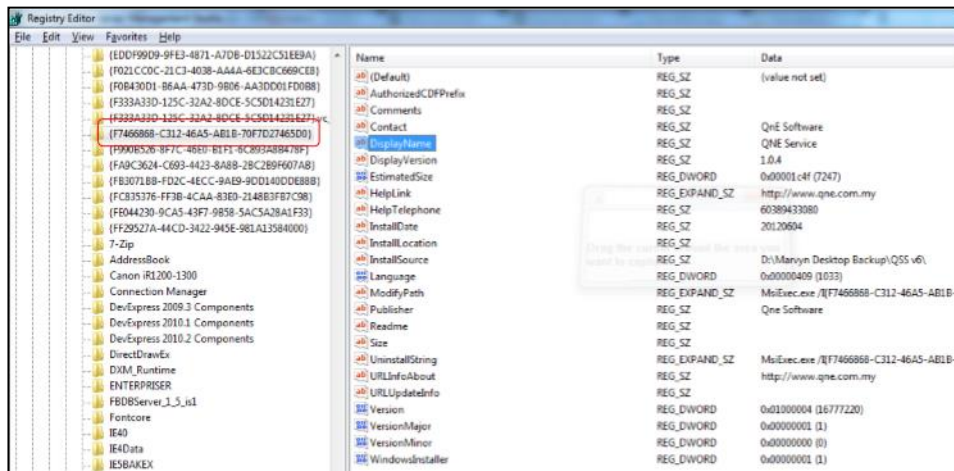


Delete the highlighted item below:

- a. HKEY\_CLASSES\_ROOT\Installer\Products
- b. HKEY\_LOCAL\_MACHINE\Software\Classes\Installer\Products
- c. HKEY\_LOCAL\_MACHINE\Software\Microsoft\Windows\CurrentVersion\Installer\Userdata\S-1-5-18\Products



- d. HKEY\_LOCAL\_MACHINE\Software\Microsoft\Windows\CurrentVersion\uninstall



3. Now can reinstall QnE Service (QSS) ☺