

***GoArmyEd - The Army's Virtual Gateway to Education
– Anytime, Anywhere***



GoArmyEd Non-LOI School Call

29 November 2017

1:00 pm-2:30 pm EST

Subject Matter Experts

- Headquarters Army Continuing Education System (HQ ACES)
- IBM, Army Technology Integrator
- Servicemembers Opportunity Colleges (SOC) GoArmyEd Team



GO ARMY ED

Call Access Information

Wednesday, 29 November 2017
1:00 PM to 2:30 PM eastern time

Dial-In – 1-888-989-4345
Participant passcode: 3480289

Please Note: There are 250 phone lines available (first come – first serve). If you are unable to dial in, a replay of the call will be available approximately 1 hour after the call ends.

Replay 1-866-448-4808
Passcode: 4654
(Playback available until 29 December 2017)



GoArmyEd Introductions

Headquarters Army Continuing Education System (HQ ACES)

- **Dr. Pamela Raymer**, Chief HQ ACES
- **Steve Clair**, Deputy Chief/Programs and Services Branch Chief, HQ ACES
- **Ron Ortiz**, GoArmyEd Systems Branch Chief, HQ ACES
- **Trent Stanfield**, Finance Branch Chief/Budget Officer, HQ ACES
- **Ela Karczewska**, GoArmyEd COR / Program Analyst, HQ ACES
- **Gary Remington**, SOC/Postsecondary Program Manager, HQ ACES
- **Mark Mazarella**, Tuition Assistance Policy Program Manager, HQ ACES
- **Bree Charlot**, Counseling Program Manager, HQ ACES
- **Jason Bise**, Education Services Specialist, GoArmyEd Branch, HQ ACES
- **Russ Mott**, Education Services Specialist, GoArmyEd Branch, HQ ACES
- **Jennifer Kucan**, Education Services Specialist, GoArmyEd Branch, HQ ACES
- **Irina Rader**, APT/Academic Testing Program Manager, HQ ACES
- **Jacqueline Smith**, Education Services Specialist, HQ IMCOM ACES
- **Ken Hardy**, Chief, Education Services Branch, National Guard



GoArmyEd Introductions

IBM Team

- **Christina Milne** - Sustain Program Manager
- **Ruth Perez** - Degree Management Specialist, IBM
- **Patricia Taylor** - Degree Management Specialist, IBM
- **Diana Duparl** - Degree Management Specialist, IBM



GoArmyEd Introductions

Servicemembers Opportunity College (SOC) GoArmyEd Team

- **Stephanie Kahne**, SOC GoArmyEd Lead
- **Karen Goodwin, Brianna Tringale & Susan Wolozyn**, SOC GoArmyEd Liaisons
- **Su-Mei Hedges**, Program & Systems Analyst



HQ ACES Information

Finance Team

DOD Mandatory Tuition Rate Tables date to be determined



HQ ACES Finance Team

Secure | <https://dodmou.com>

Department of Defense (DoD)
Voluntary Education Partnership Memorandum of Understanding (MOU)

Home TA DECIDE Participating Institutions **Institution Login** Contact Us FAQ Search

Thinking of Attending College?
TA DECIDE is here to help.

Welcome
The Under Secretary of Defense for Personnel and Readiness provides overall policy guidelines for voluntary education programs in the Department of Defense. These responsibilities are accomplished through the Deputy Assistant Secretary of Defense for Military Community and Family Policy and the Chief of Continuing Education in the Educational Opportunities Directorate.

Application for DoD MOU
The revision to the Department of Defense Instruction (DoDI) 1322.25, "Voluntary Education Programs," includes an appendix containing the DoD Voluntary Education Partnership Memorandum of Understanding (MOU) between DoD Office of the Under Secretary of Defense for Personnel and Readiness (USD/P&R) and educational institutions. DoD policy requires educational institutions that wish to participate in the DoD Tuition Assistance (TA) Program to sign an MOU conveying the commitments and agreements between the educational institution and DoD prior to an educational institution receiving funds from a service's TA program. The memorandum and a list of educational institutions that have signed can be found at <https://www.dodmou.com>.

To get started with the DoD MOU Verification Application, follow these three steps:

- 1
- 2
- 3

Latest News
Important Information and Guidelines About the Use of DoD Seals, Logos, Insignia, and Service Medals
The Department of Defense Branding and Trademark Licensing Program Office, in collaboration with the Military Service Trademark Licensing Office and the DoD Voluntary Education program, developed and published a new guide related to the use of official seals and other protected logos, insignia and marks of the DoD and Military Service.
[Click here to view the guide.](#)

Resources
DoD Voluntary Education Introduction Video
The Department of Defense Voluntary Education program shapes quality educational experiences that enrich, foster, and develop the lives of service members. This video provides an introduction to the Voluntary Education vision, mission, and role in supporting military students.

Web address is www.dodmou.com

Log in using your Institution Login

Rate Tables are available inside the DoD MOU portal for schools.

Beginning Date To Be Determined

HQ ACES Information

GoArmyEd Team

GoArmyEd Timing Out issue

Programs Team

Chaplaincy/56A appointment requirements

School Accidental Rejections

Input data

Improper rejection / enrollment

No Dual Degrees in GoArmyEd-TA will not pay

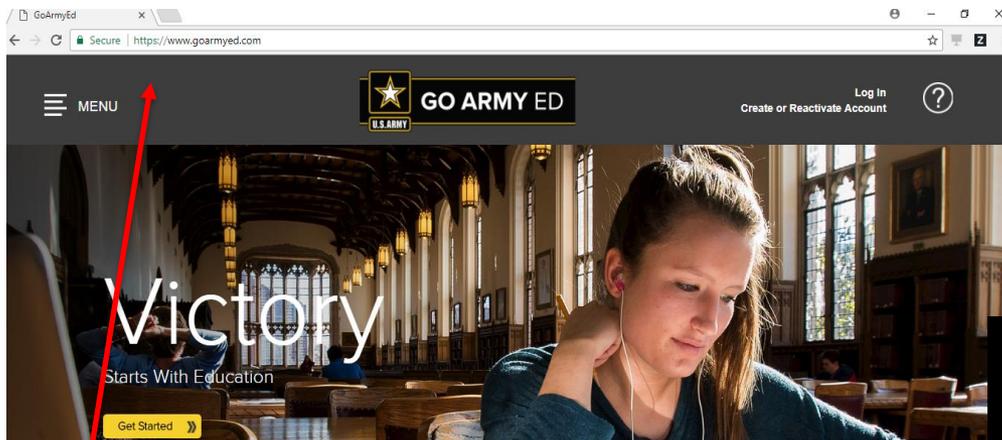
Cadet Command Schools

CEDP Process

'Degree Title:	<input type="text" value="MBA/MSN-LH"/>	
'Description:	<input type="text" value="MBA/MSN-NurLdrHCS"/>	Example: AA-Gen Stud/Lib Arts (AA-GSLA)
'Long Description:	<div>ⓘ <input type="text" value="Master of Business Administration and Master of Science in Nursing with an Emphasis in Nursing Leadership in Health Care Systems (MBA/MSN-LH)"/></div>	<div>Example: Associate of Arts in General Studies and Liberal Arts (AA-GSLA)</div>



CEDP Process



Request for Proposal

- [Cybersecurity Susp: 16 Sep 17](#)
- [Leadership / Workforce Development Susp: 25 Sep 17](#)
- [Emergency Management - Environmental Management and Safety \(OHSA\) - Emergency Disaster Management](#)
- [Invitation to Educational Institutions to submit academic programs proposal for Fort Hood Community](#)
- [Certificate Programs in Instructional Design, Training Development, Adult Education, or industry-recognized vocational credentials in teaching or curriculum design that may lead to possible Associate, Bachelor or Graduate degrees](#)

CEDP Process

Request for Proposal – Associate / Bachelor Degree in Emergency Management, Environmental Management and Safety (OHSA), Emergency Disaster Management

HQACES is offering an opportunity to partner with Army University by offering Associate and Bachelor degrees that are linked to Soldier military training and experience, with academic credit leading towards a Post-Secondary degree.

Army Continuing Education Division is calling for Continuing Education Degree Proposals (CEDPs) for Associate and or Bachelor Degrees that support knowledge, skills and abilities developed while serving the military. These CEDPs provide options for Soldiers to have pathways to a Post-Secondary Degree. The degree programs requested are specifically aligned to Chemical, Biological, Radiological, and Nuclear (CBRN) Specialist (74D).

Criteria for these proposals include:

1. Is school a DoD MOU Signatory?
2. Does school offer in seat and online options for degree program offered?
3. What is the cost of tuition?
4. What other costs will Soldier be responsible for?
5. Does school accept ACE recommended credit? If yes, please include how ACE-recommended MOS credits for MOS 74D series are awarded at the 30, 40 and 50 levels. When in the degree seeking process are the non-traditional credits awarded?
6. Does school have articulation agreements with other schools? If yes, please identify any existing agreements (in-state, 2+2, degree completion).
7. Is this degree program Title IV eligible?
8. Number of current Service member enrollments in this program?

To submit your proposal, follow the directions below:

1. Go to GoArmyEd.com
2. In footer, click "Related Links"
3. Select file "Request for Proposal"
4. Answer criteria
5. Complete Input Data sheet
6. Submit completed packet to an email address provided

Support: 6 November 17

Instructions

Input Data here



CEDP Process



Degree Requirements Summary

Associate / Bachelor Degree in Emergency Management,
Environmental Management and Safety (OHSA)

Please complete requirements based on Soldier Skill Level.

Please send the completed form to: usarmy.knox.hrc.mbx.tagd-aces@mail.mil

Helpful Links:

[ACE Occupation \(MOS\) Search](#)

[ACE Course \(Military School\) Search](#)

Name of School:

School Official:

Phone:

Email:

Title of Degree:

Academic Degree Level:

Type of Academic Units Used:

Total Number of Units:

Types of Transfer Credit Accepted

Degree Plan Requirement (Courses)	Number of Units Required	Number of MOS Credits	Number of Army School	Types of Credit by Examination Accepted	Class Modality (DL / Classroom)	Notes
A.						
B.						
C.						
D.						

Instructions

Input Data here



Did you know?

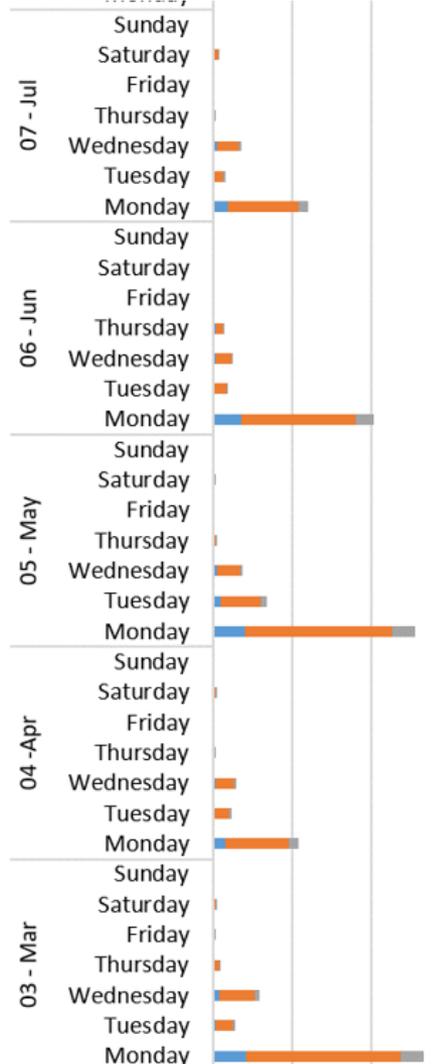
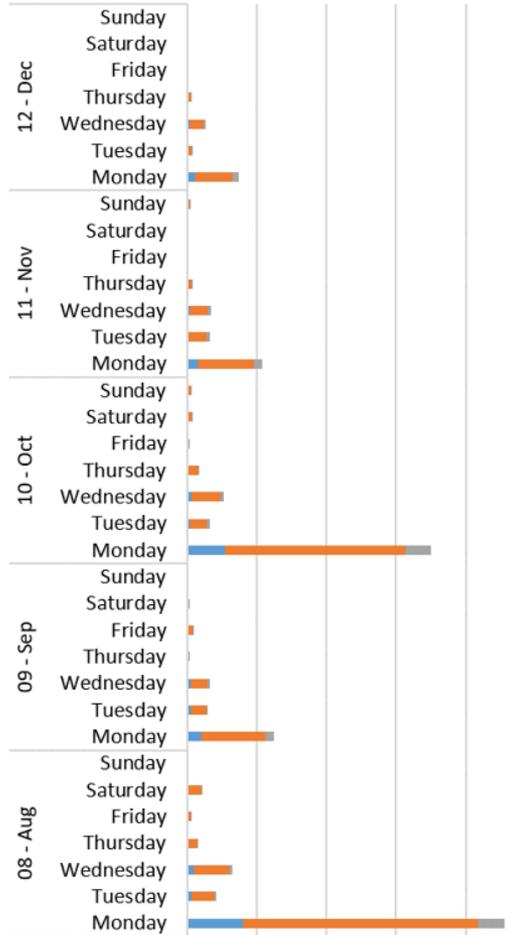
HQ ACES recently analyzed the enrollment data for FY16-18, and the data shows that Soldiers tend to enroll in classes in GoArmyEd an average of 22 days before the start of their classes. This generally holds true across all components as the Active Duty Soldiers enroll 22 days before and Reserve Soldiers (both NG and AR) 21 days before the start of their classes.

The data also shows that Soldiers enrolling in graduate level classes consistently tend to enroll 2-4 days earlier than those pursuing an undergraduate degree.

Counselors will continue to encourage early class enrollments, as late enrollments have a potential to create add/drop problems and may result in TA recoupment.

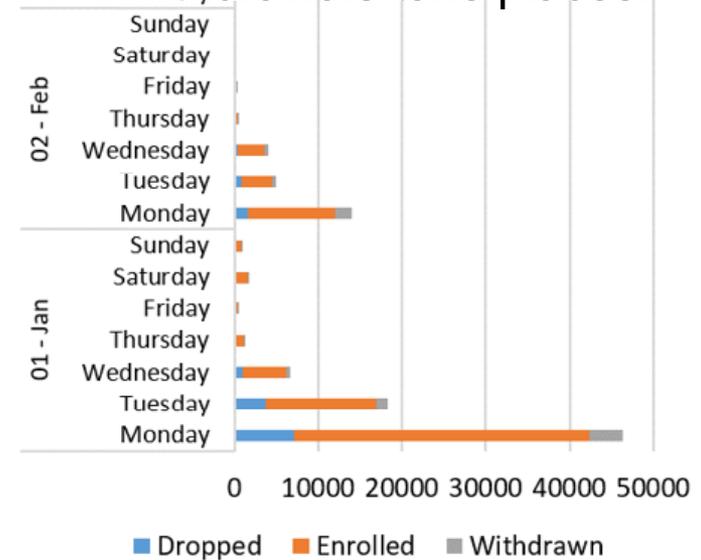


FY2017 TA Request Data
(Course Enrollees Cube)

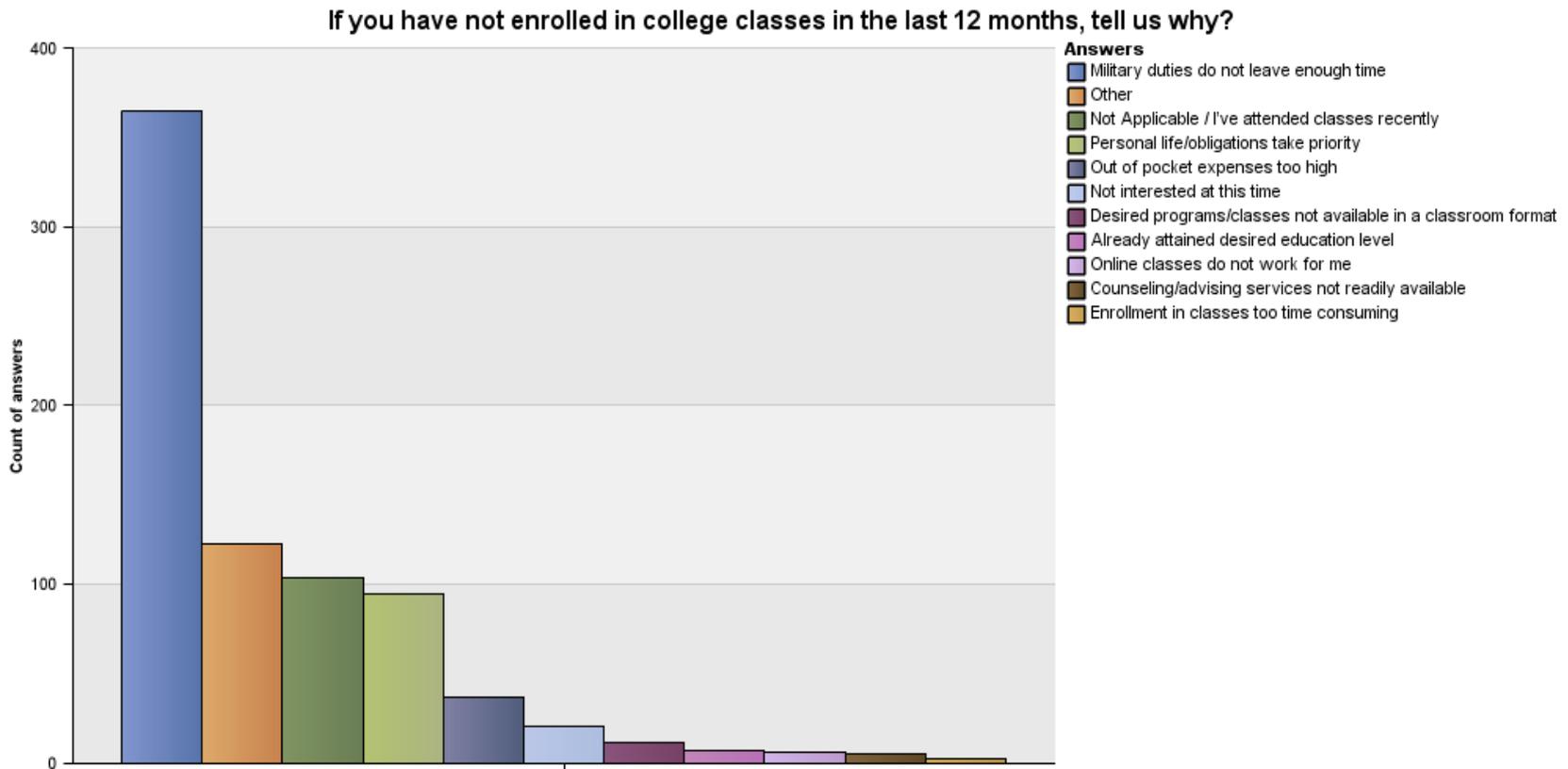


Monday, Monday...

According to data collected from GoArmyEd, Monday is the day when the majority of enrollments, drops, and withdrawals take places.



Education Needs Assessment in GoArmyEd – See responses when a Soldier is asked why he or she has not enrolled in college classes in the last 12 months. The graph below shows responses for a selected education center.



IBM Information

1. School Logo Reminder
2. Next Maintenance Window
3. Degree Program Management (DPM) Tool Training Materials



School Logo Reminder

School POCs can upload a school logo image using the school profile page. By uploading your school's logo, you are providing the U.S. Army authorization to display this logo on the GoArmyEd public page. IBM will review and approve the logo you upload to validate that it conforms to the specifications listed below before your logo will be displayed on the GoArmyEd public page.

Required Specifications:

- File type of .PNG or .GIF
- Grayscale format
- Maximum size of 120 pixels in width by 100 pixels in height
- Minimum size of 60 pixels in width by 60 pixels in height
- Transparent background

School Data Points of Contact SDN Data School Logo

Update School Logo

School/Vendor:

School Name:

You may use this page to upload your school or vendor's logo for display on the GoArmyEd website. Supported file types include .PNG and .GIF. Images must be no larger than 120 pixels in width and 100 pixels in height and must be in grayscale (rather than color) for the file to be approved.

For best visual representation, ensure the logo is centered in the 120 px by 100 px area, minimum of 60 px in width and 60 px in height on a transparent background.

Note: By uploading your school's logo, you are providing the U.S. Army authorization to display this logo on the GoArmyEd website.

Select the link below to follow the steps to ensure the logo you upload conforms to the specifications to appear correctly on the GoArmyEd public page.

https://www.goarmyed.com/docs/pdf/239_QR_POCs_School_Logo_Upload.pdf

Next Maintenance Window

- Next GoArmyEd Maintenance Window:
Saturday, 16 December 2017
12 p.m. to 6 p.m. ET.
- Reminder will be posted in the Message Center
Friday, 1 December 2017



Degree Program Management (DPM) Tool Training Materials

As a reminder, there are several training materials and technical specifications about the Degree Program Management tool available from the GoArmyEd Reference Documents page:

Degree Program Management Tool Overview and FAQs:

- https://www.goarmyed.com/docs/pdf/219_QR_DPM_Tool_and_FAQ.pdf

Adding and Modifying Degree Information in GoArmyEd:

- https://www.goarmyed.com/docs/pdf/217a_VIA_Degree_Program_Management_Overview_Part_1_Modules_1-4.pdf
- https://www.goarmyed.com/docs/pdf/217b_VIA_Degree_Program_Management_Overview_Part_2_Modules_5-7.pdf

Technical Specifications – Uploading Degree Program Data:

- https://www.goarmyed.com/docs/pdf/Degree_File_Upload_Instructions.pdf

SOC Information

1. New SOC-IBM Introductions
2. SOC DNS new template
3. NO changes to SA policies in GoArmyEd
4. GoArmyEd Training Docs
5. Non-LOI School Grade Entry Process
6. Graduation Reporting



SOC-IBM

SOC GoArmyEd Staff

- **Stephanie Kahne**, SOC GoArmyEd Lead
- **Karen Goodwin, Brianna Tringale & Susan Wolozyn**, SOC GoArmyEd Liaisons
- **Su-Mei Hedges**, Program and Systems Analyst

Temporary Webpage: www.goSOCed.org

Contact Phone number: 1-800-892-7205



SOC DNS New Template

REMEMBER: A signed copy of the Student Agreement **MUST** be provided to the Soldier.

- Drop-down Degree Plans (DDDPs), not SOC DNS

NO CHANGE

- Drop-down Degree Plans (DDDPs) and SOC DNS

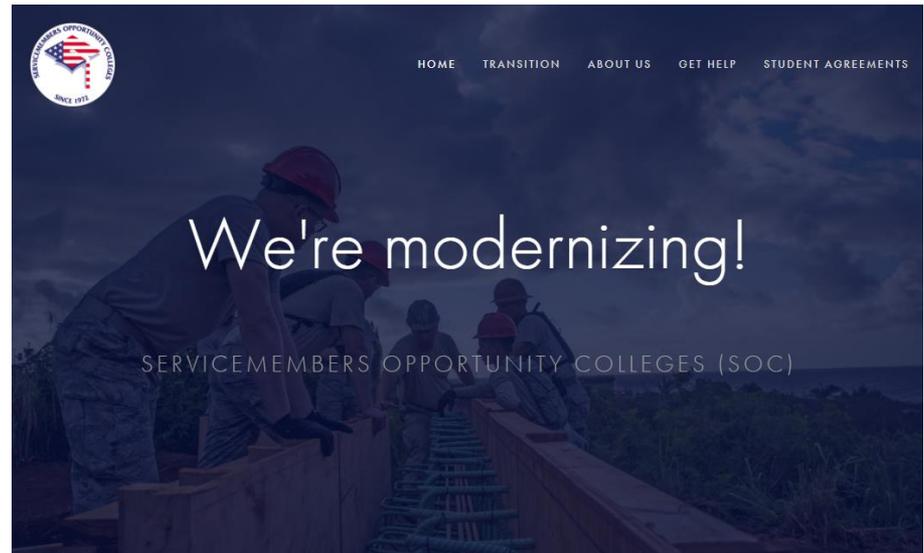
CHANGE:

- ✓ Use the new SOC DNS SA template
- ✓ Submit to the Soldier as usual
- ✓ **Also** submit using new SOC process via www.goSOCed.org

IMPORTANT: All processes within GoArmyEd for submitting Student Agreements, eFile upload, approving Course Planners or any other policies pertaining to Soldiers using Tuition Assistance are still in place and **have not changed**.

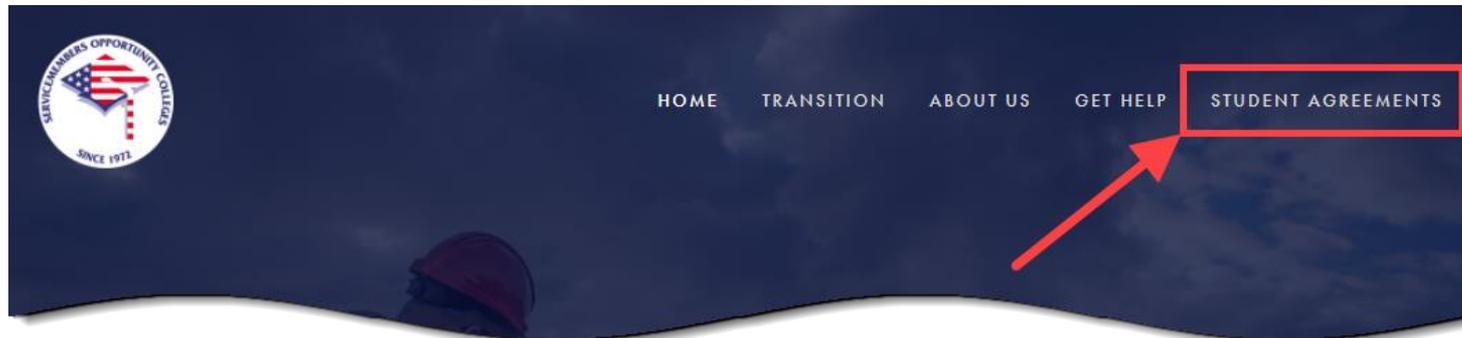


New SOC
website: www.goSOCed.org

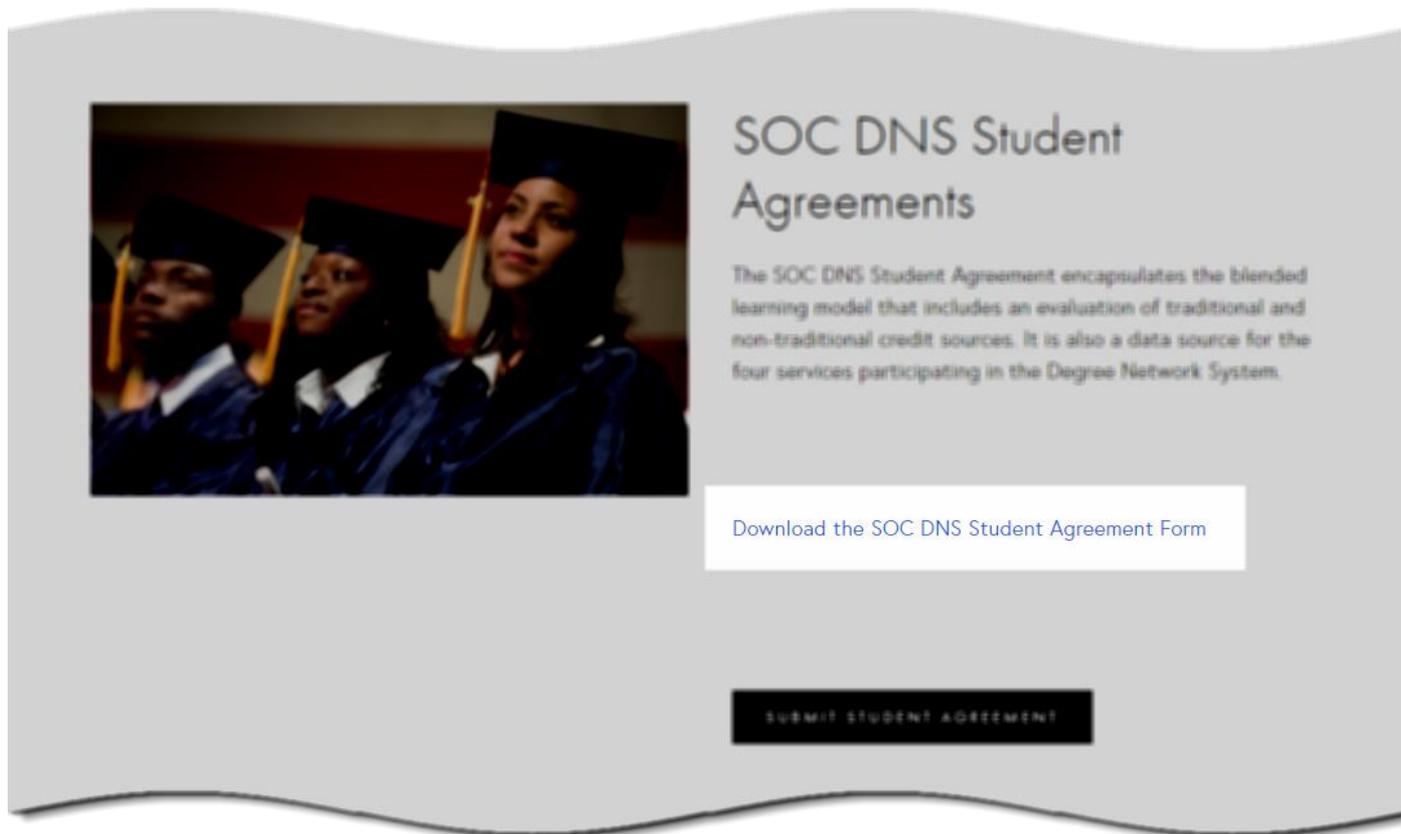


To locate the new SOC DNS Student Agreement template:

1. Select the Student Agreements link at the top right corner of the homepage.



2. Select [Download the SOC DNS Student Agreement Form](#) link and save the template.



The screenshot shows a webpage titled "SOC DNS Student Agreements". On the left, there is a photograph of three graduates in blue gowns and black caps. To the right of the photo, the title "SOC DNS Student Agreements" is displayed in a large, dark font. Below the title, a paragraph of text explains that the agreement encapsulates a blended learning model and serves as a data source for four services. A white button with blue text, "Download the SOC DNS Student Agreement Form", is positioned below the text. At the bottom center, there is a dark button with white text that reads "SUBMIT STUDENT AGREEMENT".

SOC DNS Student Agreements

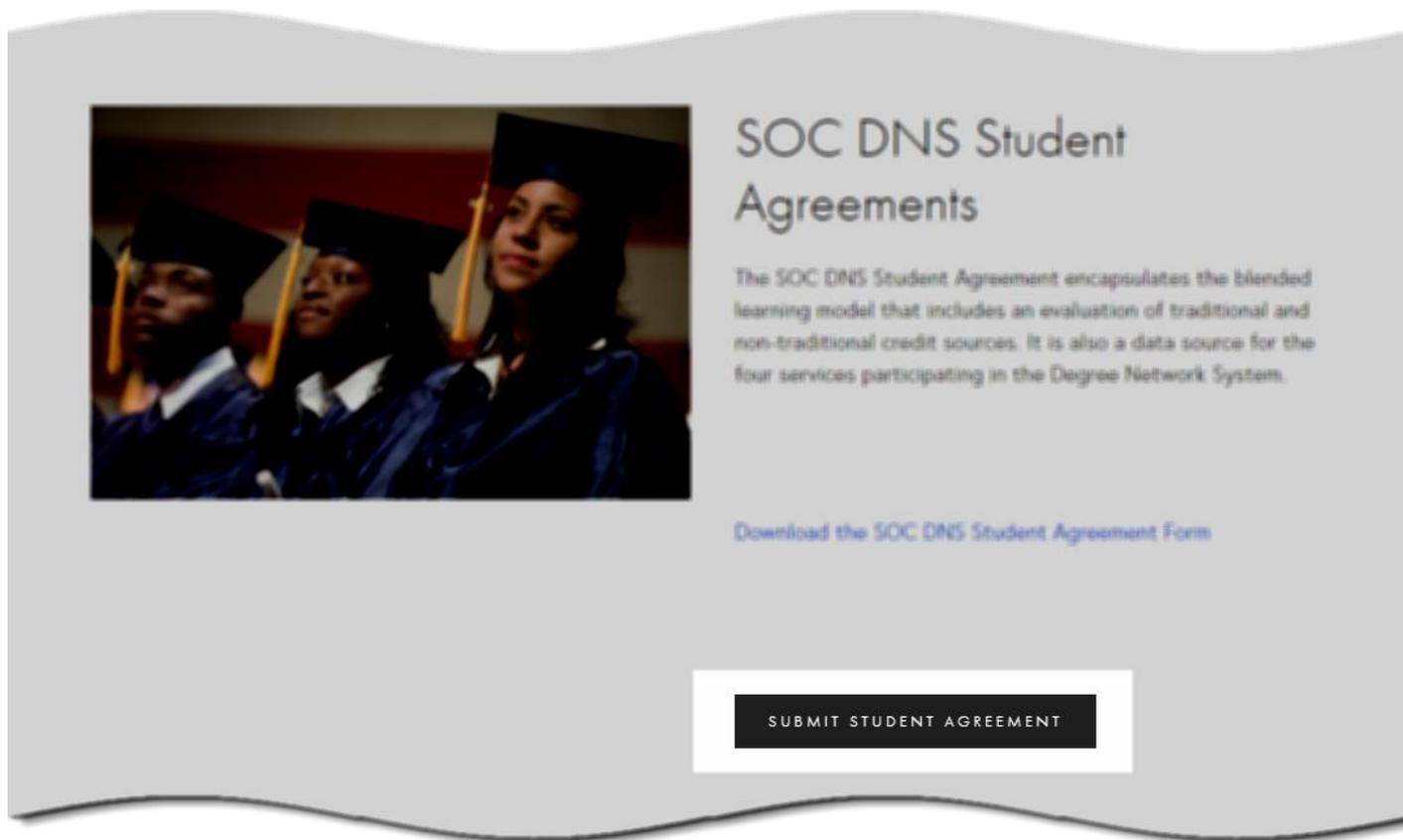
The SOC DNS Student Agreement encapsulates the blended learning model that includes an evaluation of traditional and non-traditional credit sources. It is also a data source for the four services participating in the Degree Network System.

[Download the SOC DNS Student Agreement Form](#)

SUBMIT STUDENT AGREEMENT

To submit your SOC DNS Student Agreement(s):

1. On the Student Agreements page, Select the Submit Student Agreement button.



The banner features a photograph of three graduates in blue gowns and black caps on the left. To the right, the text reads "SOC DNS Student Agreements" in a large, dark font. Below this, a paragraph explains that the agreement encapsulates a blended learning model and serves as a data source for the Degree Network System. A blue link "Download the SOC DNS Student Agreement Form" is positioned below the paragraph. At the bottom center, a white rectangular button with a black border contains the text "SUBMIT STUDENT AGREEMENT" in white capital letters.

SOC DNS Student Agreements

The SOC DNS Student Agreement encapsulates the blended learning model that includes an evaluation of traditional and non-traditional credit sources. It is also a data source for the four services participating in the Degree Network System.

[Download the SOC DNS Student Agreement Form](#)

SUBMIT STUDENT AGREEMENT

2. Fill out the form, attach the Student Agreement file to the ticket, and submit.

Servicemembers Opportunity Colleges (SOC)

Complete the form below to submit a ticket to SOC. For guidance on submitting Student Agreements, visit the [SOC Knowledge Base](#)

➤ Note link **SOC Knowledge Base**

Category *

Your Name *

Your Title

Your Email *

Your Phone Number *

Your Institution Name / Organization

Description of Concern *

Priority *

High

Student Agreement or Other File Upload (Max 10MB)

Choose File No file chosen

Submit New Ticket



Powered by LiveHelpNow®

“Bulk-load” multiple SOC DNS Student Agreement files into a ZIP file

- Up to 300 Student Agreement Files

The screenshot shows the 'Support Center' page for the U.S. Army's Virtual Gateway to Education. The page is titled 'Serving the Voluntary Education Needs of the Military Services'. It includes a search bar with a 'Search by Keyword' field and a 'Search' button. Below the search bar is a 'Support center' section with a link to 'Knowledge base'. The 'Latest Knowledgebase Articles' section is a table with the following data:

	Date updated
▶ SOC Student Agreement Excel Template	Nov 14, 2017
▶ Where can we find the SOC Credit Evaluation Supplement?	Nov 01, 2017
▶ How do I submit multiple Student Agreements at a time?	Oct 30, 2017
▶ How do I submit a SOC Student Agreement?	Oct 30, 2017
▶ Where can I find the SOC DNS Handbook with a list of institution transfer courses?	Oct 30, 2017

Below this table is a 'Popular Knowledgebase Articles' section with the following data:

	Views
▶ SOC Student Agreement Excel Template	148
▶ How do I submit a SOC Student Agreement?	131
▶ How do I submit multiple Student Agreements at a time?	88

Knowledge Article: “How do I submit multiple Student Agreements at a time?”

Reminder on Student Agreements

The Student Agreement Template and process for SOC DNS schools has changed

The GoArmyEd Portal student agreements, and Course Planner process has not changed.



Non-LOI Training Documents

Helpdesk

Case Activity

Open Cases

No Open Cases found.

Closed Cases

No Closed Cases found.

Instructional Videos and Training Resources

Soldiers

Army Civilians

Other Training and Reference Guides

- Reference Documents (Training Materials)
- GoArmyEd Assistance Center
- Launch Pocket Reference Guide...
- GoArmyEd FAQs
- General Technology Support

Helpdesk Contact Information

GoArmyEd Helpdesk Phone Numbers

Monday through Friday: 7:00 a.m. to 7:00 p.m. Eastern Time
Saturday and Sunday: Closed

Click on the Green Question Mark at the top left hand corner of the GoArmyEd Portal Page
Select Reference Documents (Training Materials) in the box on the Right Hand side of the page.

Non-LOI Training Documents

Reference Documents

Below is a list of reference documents to assist you with performing transactions using the GoArmyEd portal. Use the Document Category drop-down list to organize the documents by the intended audience and sorted by the document type and title. Document types may include step-by-step instructions, process flowcharts, quick references, and technical specifications. Click the PDF link to display the Graphics & Text version or the HTML link to display the Text Only version. When the date in the 'Date Modified' column is in bold red print, this indicates that the document is new or has been revised within the past 30 days.

HINT: Use CTRL F on your keyboard to enter a keyword in the Find field that appears.

Select a Reference Document Category:

Document Type	Name	Description	Graphics & Text	Video	Text Only	Date Created	Date Updated
Step-by-Step Instructions	How to Process an Invoice for Cadet Students	This instructional video explains the process for an Invoice Administrator submitting an invoice for Cadet Student courses for approval by U.S. Army Cadet Command (USACC).	Pdf		Not Available	11/1/2016	9/28/2017
Technical Specification	Technical Specifications - Degree File Upload Instructions	This document provides instruction for preparing upload files for Degree Program data. Schools should use this document when preparing documents for upload to the Degree Program Management tool.	Pdf	Not Available	Not Available	4/3/2015	8/29/2017
Technical Specification	Technical Specifications - Uploading Non-LOI Course and Class Data	This document provides schools information on preparing files to upload courses and classes in GoArmyEd.	Pdf	Not Available	Not Available	3/4/2014	8/10/2017
Simulation	VIA Demonstration Video	This video provides a demonstration of VIA, the decision support tool that walks Soldiers through selecting a career goal, degree plan, and home school. This demo covers the full end-to-end VIA application including the advanced search features.	Not Available		Not Available	6/22/2017	6/22/2017

Select Non-LOI training in the Drop Down Menu

A list of all training documents will display. Select the appropriate Topic or Name. Videos for some of the training are available and can be viewed by selecting the Blue Circle.



Non-LOI School-Grade Entry Process

Step-by-Step Instructions	Non-LOI School - Grade Entry Process	This step-by-step instruction document addresses the process for entering grades on the Web-Based Roster in GoArmyEd.	Pdf	Not Available	Not Available	9/29/2009	1/11/2017
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Select Non-LOI training in the Drop Down Menu on the Reference Document Site

Step by Step instructions are available on inputing Grades. Remember institutions are required to submit grades to the GoArmyEd portal within 14 days of the class ending date.

Please contact SOC if you have any questions or concerns in posting your institution grades.



Graduation Reporting

To ensure that Soldiers do not take classes that are no longer advancing them toward their degree, schools must submit graduated reports any time a Soldier meets the following graduation criteria:

- Have completed all degree requirements
- If required by the school, submitted an approved application for graduation

Step-by-step instructions for reporting graduations are available via the Training link in GoArmyEd.



Submitted Questions from School

1. Previously we were told schools can only invoice for tuition in GoArmyEd, however we recently received "Cadet Payment Requests" asking for reimbursement for "Room & Board/tuition, Fees" Can this be explained?
2. Can the schools have an explanation as to why we can only invoice or make corrections every three months?



Open Questions from Callers

At this time, we will open the line for questions.



Non-LOI School Call Reminders

- Slides and recording of this call will be available to schools.
- Next Non-LOI School call will be in February 2018
 - Topic JST transcript and applying MOS credit to degree

