



PCI DSS

Certificate of Compliance

6F18-E838-DD21-FAF7

Self-Assessment Questionnaire

Status: **Pass** 2017-08-28 17:17:14, valid through 2018-08-28

Version: SAQ C-VT 3.2

Attested By: Michael Kansky, CTO

Awarded To: LIVE HELP NOW

Client Authorization:

Sign Name

Print Name

This signed contact at LIVE HELP NOW agrees to the accuracy of all information provided within Clover Security

To maintain compliance, the above named client (referred to below as "CLIENT") must be aware of and validate against its individual requirements as set by the Payment Card Industry Security Standards Council and the payment card brands. For information on requirements, please visit www.pcisecuritystandards.org. In addition, CLIENT must continually identify and provide to Trustwave information regarding any new system that stores, processes, or transmits cardholder data, so that this system can be included in the scope of the validation process. This certificate is valid through the expiration date stated above. It is CLIENT's sole responsibility to achieve and maintain compliance with the card association security requirements and obtain validation on at least a quarterly basis. Trustwave makes no representation or warranty as to whether CLIENT's systems are secure from either an internal or external attack or whether cardholder data is at risk of being compromised. This certificate of self-assessment is based on unverified information provided by CLIENT and is for the sole purpose of identifying attestation for compliance by CLIENT and cannot be used for any other purpose without the express written consent of Trustwave's legal counsel.



Participating organizations: Visa® Europe, Visa® Inc., MasterCard® Worldwide, American Express®, Discover® Financial Services, JCB Co., Ltd.